



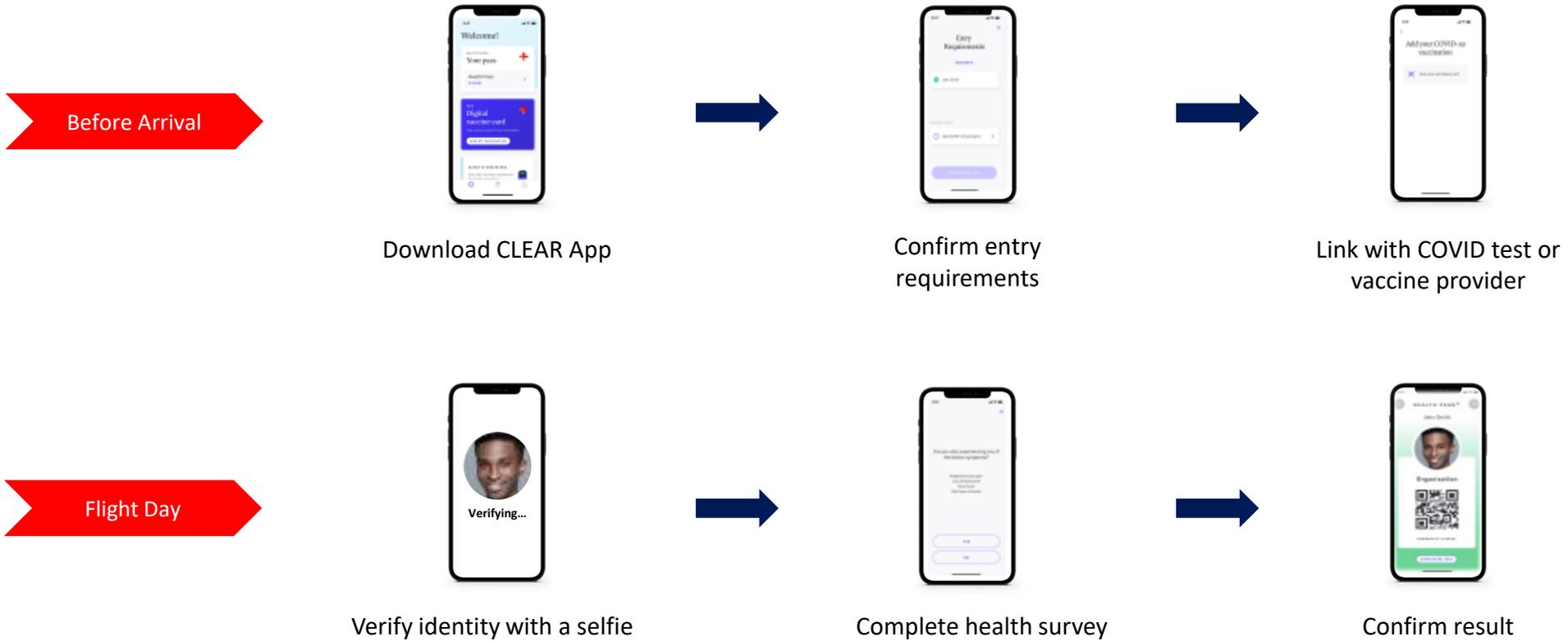
# CLEAR Health Pass Information

Honor Flight Bluegrass

# Why Health Pass<sup>+</sup>?

- The CLEAR Health Pass app enables our veterans, guardians, and volunteers to complete health screenings seamlessly for safer and easier participation in our Honor Flight events.
- CLEAR's platform is SAFETY Act Certified and has earned FISMA-High status (the highest cyber security ratings by the DHS and TSA).
- This service is completely voluntary and uses your image to deliver a secure and efficient identity verification process.
- This service is completely free to Honor Flight participants and volunteers (outside of any pre-existing paid CLEAR membership).

# The Health Pass+ User Journey



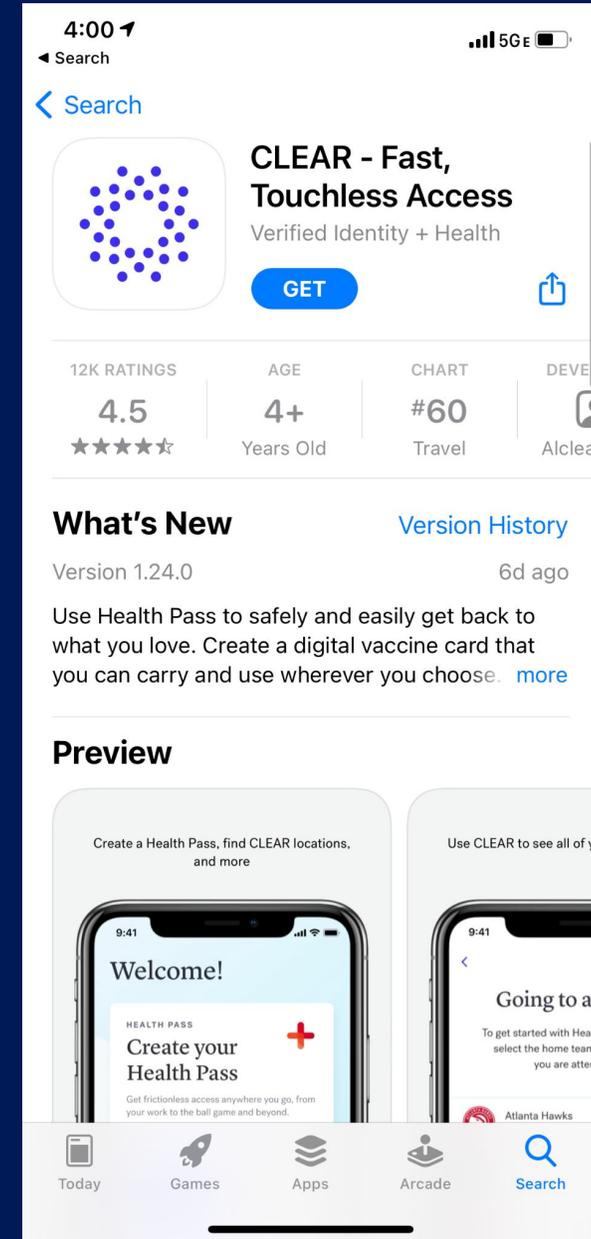


# Step 1: Download the CLEAR App

# Download the CLEAR App

Before you can use Health Pass, you'll need to download the CLEAR Health Pass app. This app is available in both the Apple App Store and Google Play Store.

Existing CLEAR members who already have the CLEAR Health Pass app should **update** their app to the latest version.

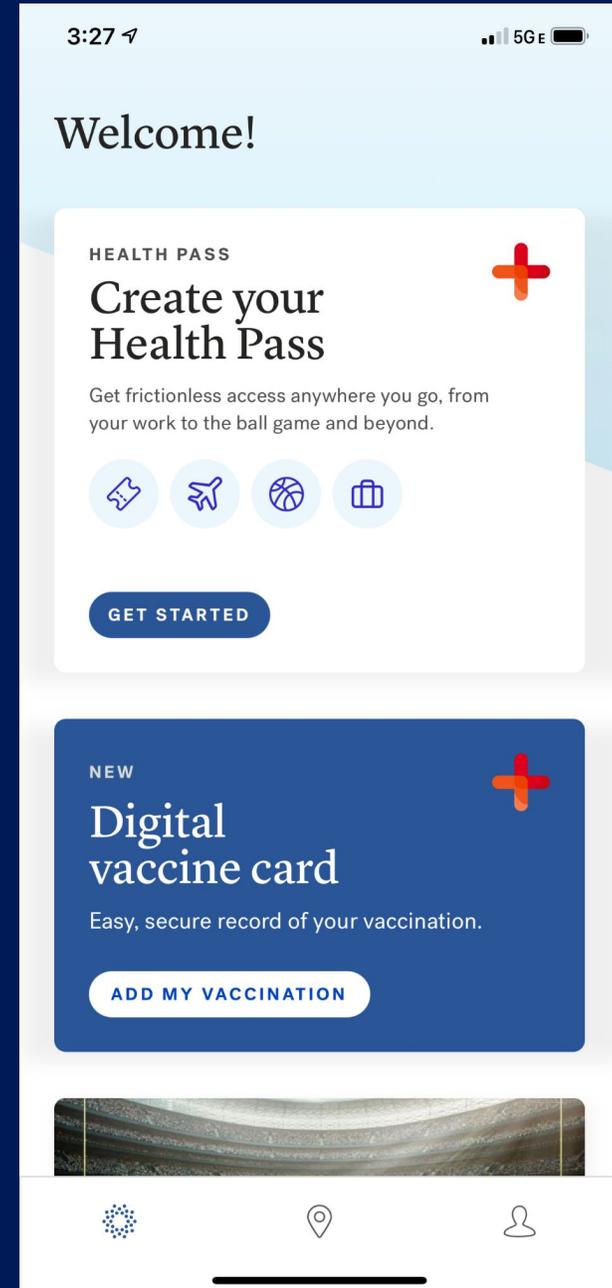




# Step 2: Connect with Honor Flight

# Open the CLEAR App

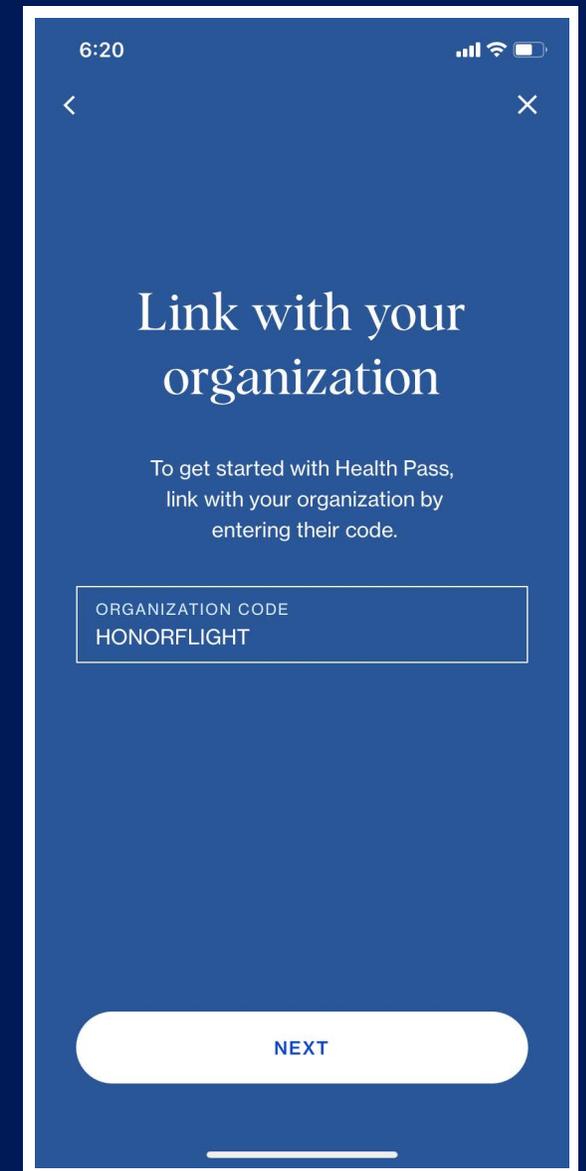
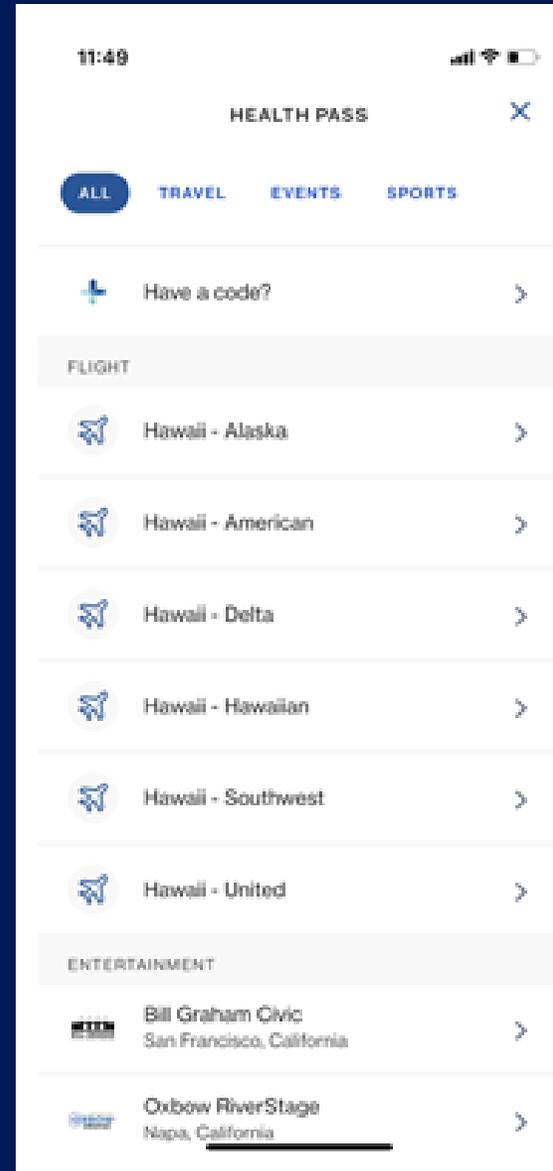
Open the CLEAR app and tap Get Started in the "Create your Health Pass" section.



# Select Your Location and Role

When you are prompted to enter a participating venue or location, choose **Have a Code?**

On the screen that follows, enter code: **HONORFLIGHT** and tap Next.

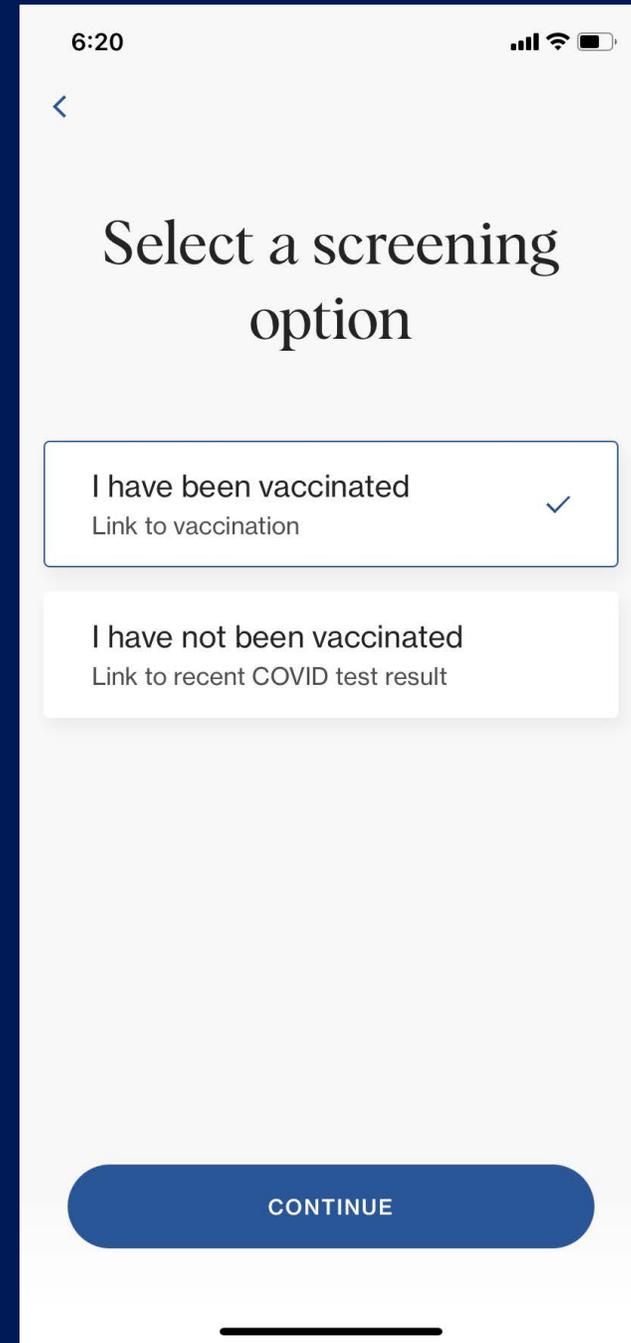


# Select Validation Method

Select the method you will use to complete your Health Pass for Honor Flight:

- Proof of vaccination + health survey
- Negative COVID test + health survey

**(Note:** If you have already linked your proof of vaccination or a recent negative COVID test result in the app, you will not have to do it again.)



6:20

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## Select a screening option

I have been vaccinated ✓  
Link to vaccination

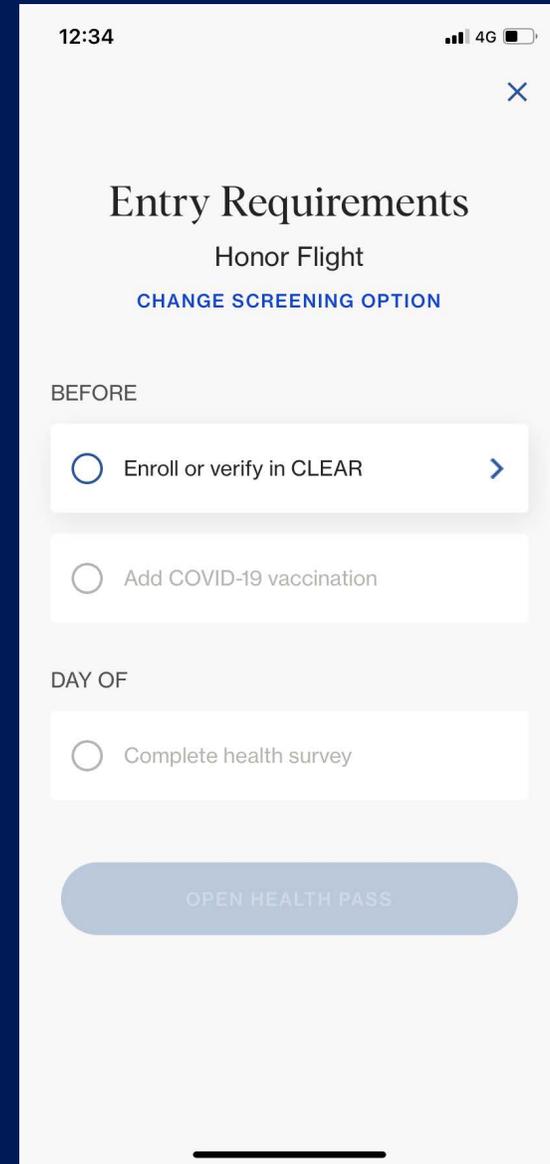
I have not been vaccinated  
Link to recent COVID test result

CONTINUE

# Initiate CLEAR Enrollment

Tap **Enroll or verify in CLEAR** to start the enrollment or identity verification process.

**(Note:** If you have already enrolled via the CLEAR app, you will not have to re-enroll.)





# Step 3: Enroll in CLEAR

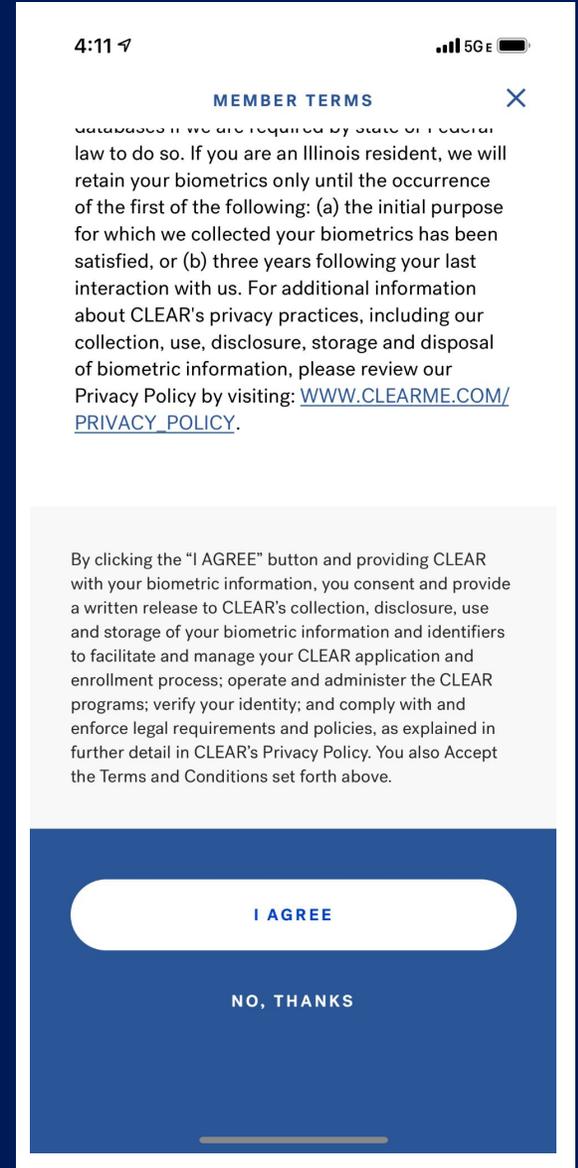
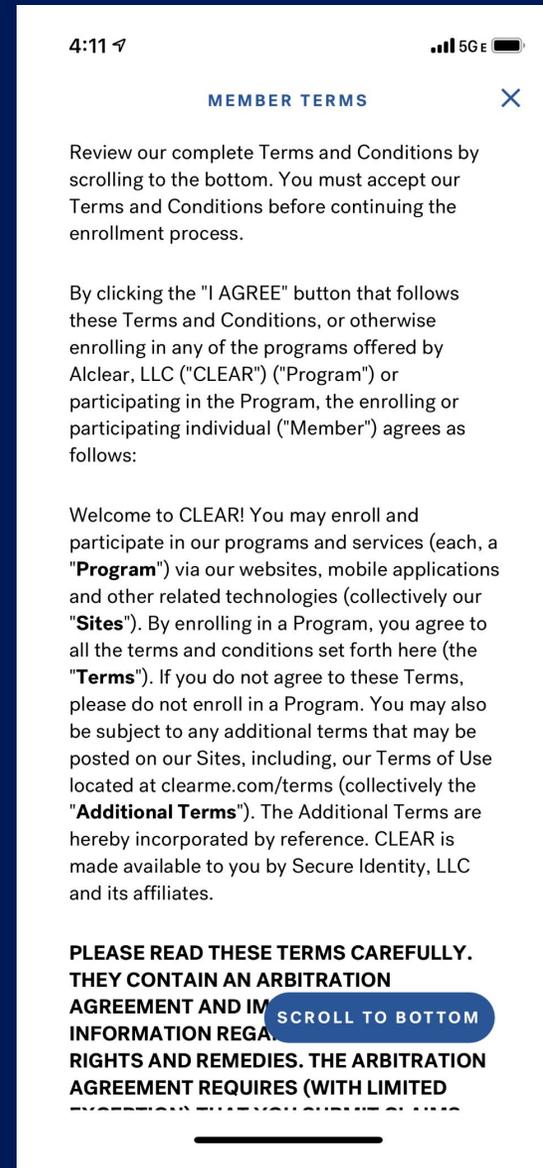


# Terms & Conditions

New members who are signing up for the first time will be asked to accept CLEAR's Terms & Conditions before continuing.

The Terms & Conditions are also available on CLEAR's website:

<https://www.clearme.com/healthpass>

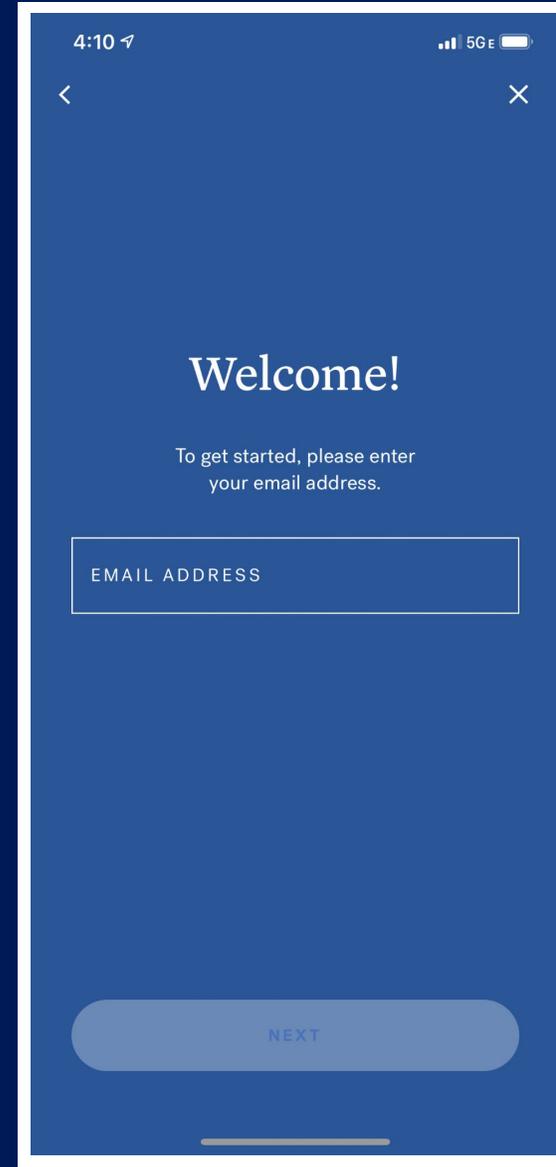


# Enter Your Email Address

Enter your email address when prompted.

**Reminder:** If you already have a CLEAR account, you don't have to enroll again. Once you enter your CLEAR username and password, you can move onto the next step.

If you're enrolling in a free CLEAR membership for the first time, follow the instructions on your device to enroll.



4:10 5G E

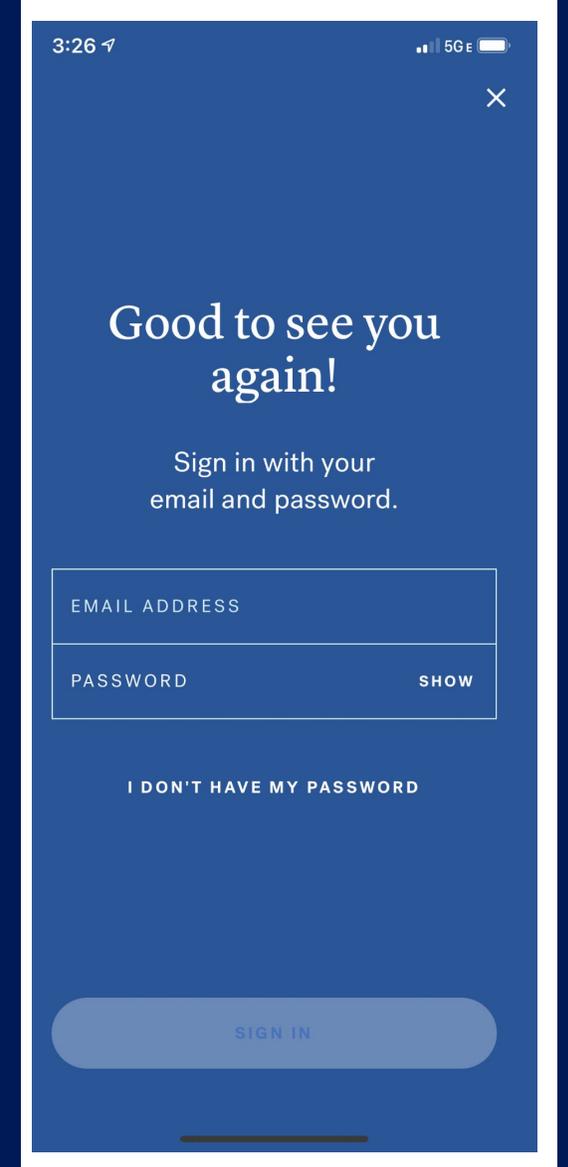
< X

## Welcome!

To get started, please enter your email address.

NEXT

New Member



3:26 5G E

< X

## Good to see you again!

Sign in with your email and password.

 SHOW  

I DON'T HAVE MY PASSWORD

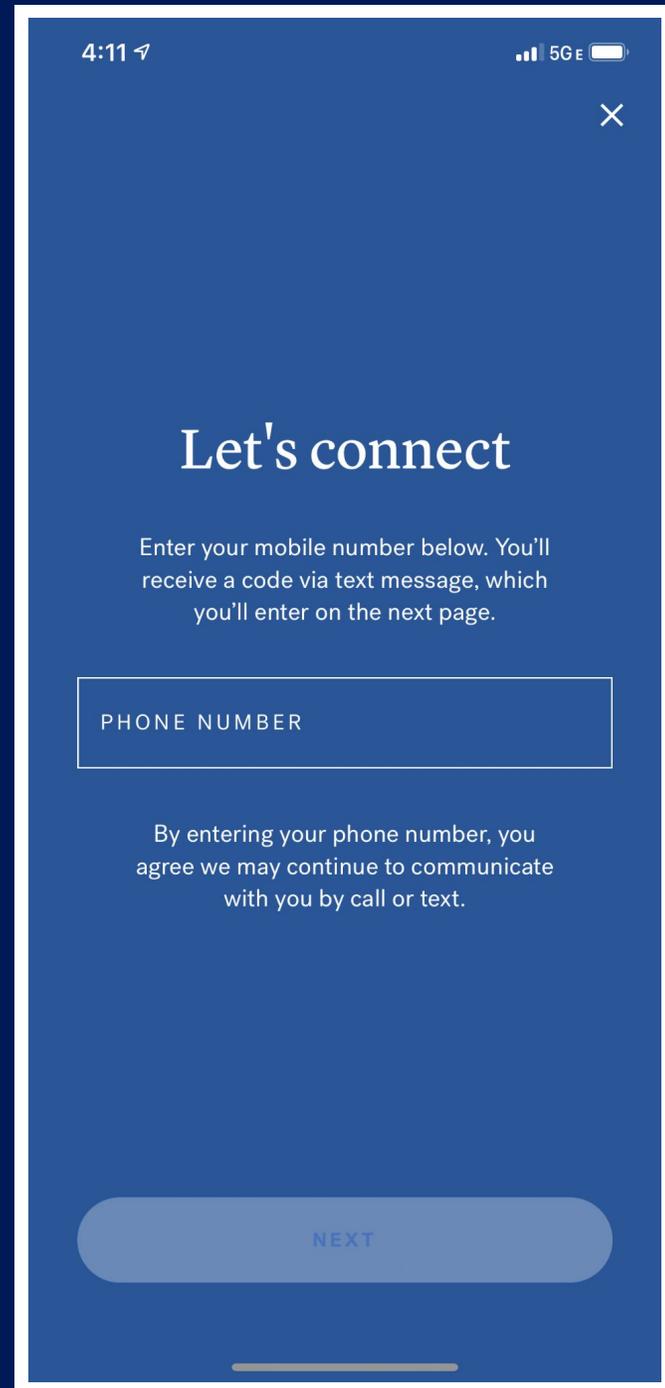
SIGN IN

Current Member

# Enter Your Phone Number

If you are a new CLEAR member enrolling for the first time, you will be prompted to enter your mobile phone number.

CLEAR will send you an SMS/text verification code to confirm your phone number.



4:11 5G E

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## Let's connect

Enter your mobile number below. You'll receive a code via text message, which you'll enter on the next page.

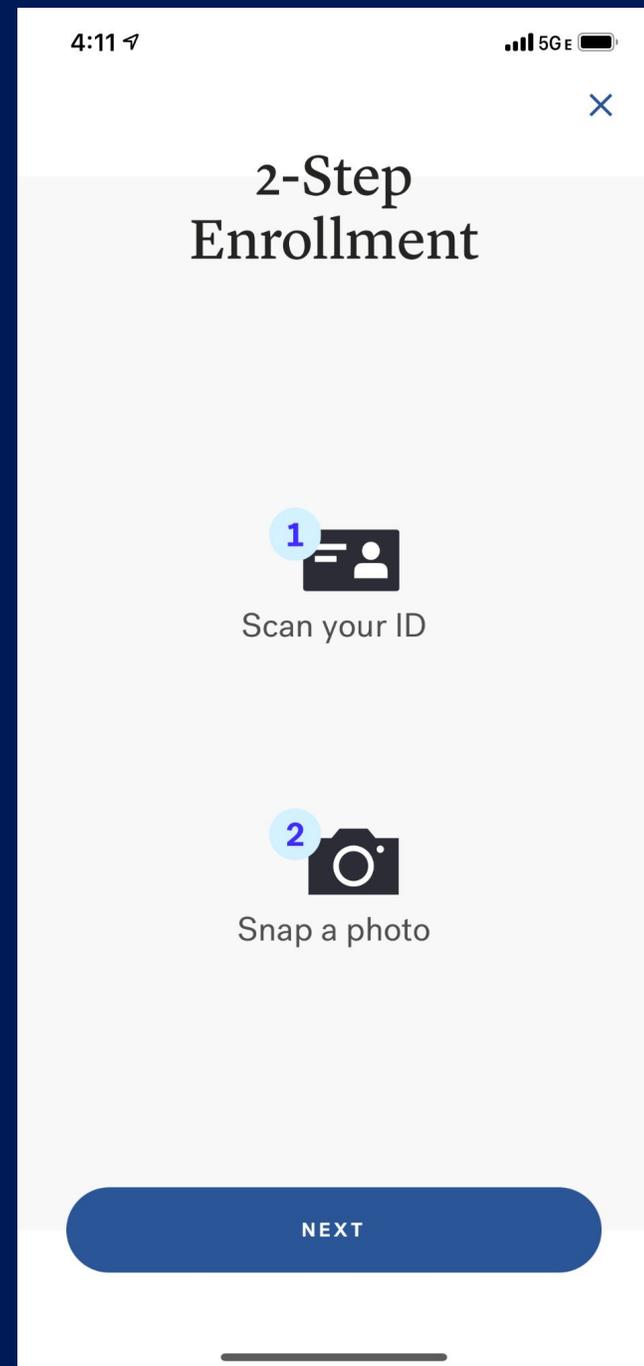
By entering your phone number, you agree we may continue to communicate with you by call or text.

NEXT

# 2-Step Enrollment

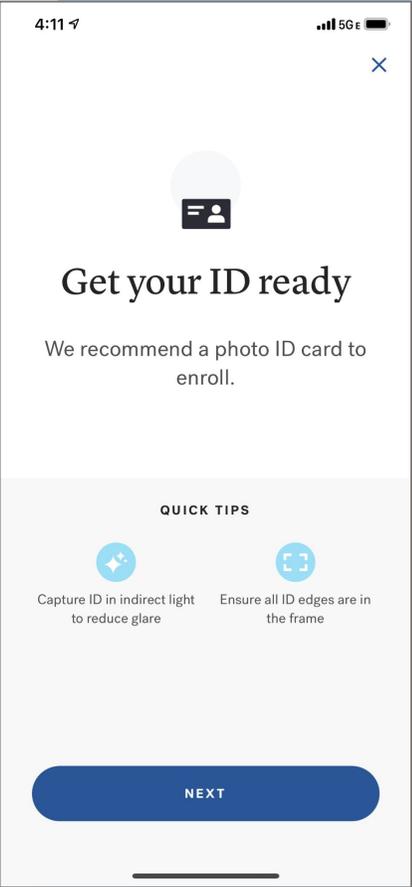
To complete enrollment, the app will prompt you to begin the 2-step enrollment process.

Then, you will scan your ID and take a selfie.

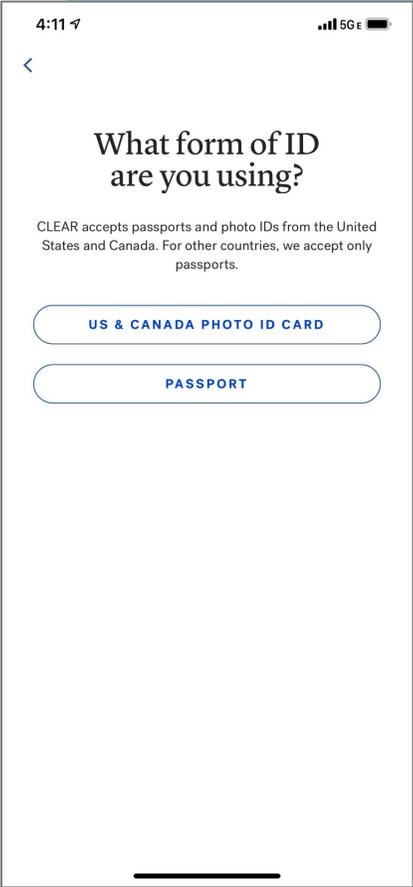


# Scan Your ID

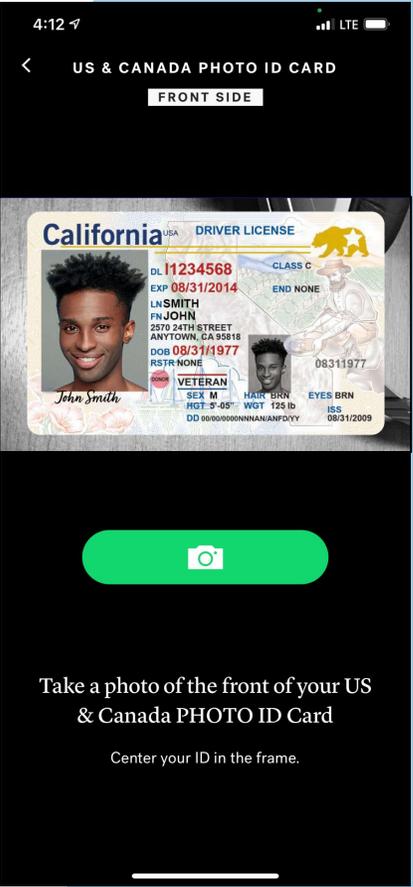
## Instructions



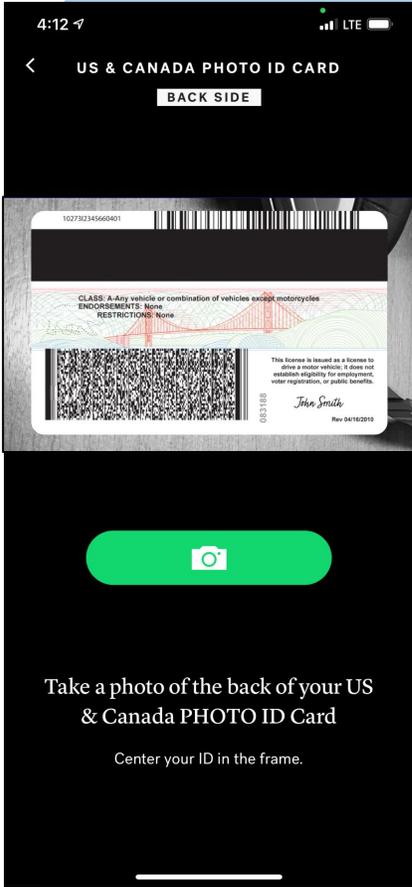
## Select ID Type



## Scan Front

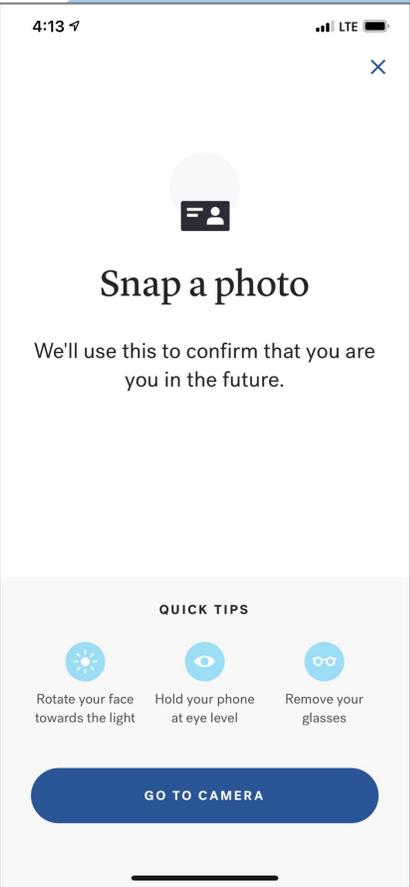


## Scan Back



# Snap a Selfie

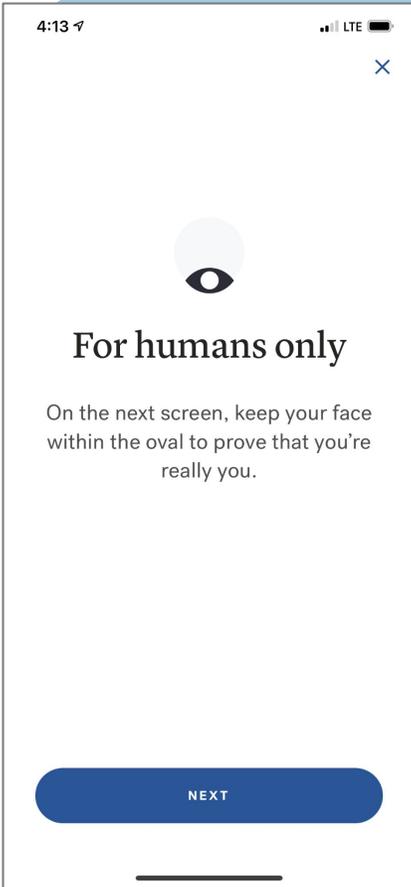
Instructions



Selfie Capture



Liveness Instructions



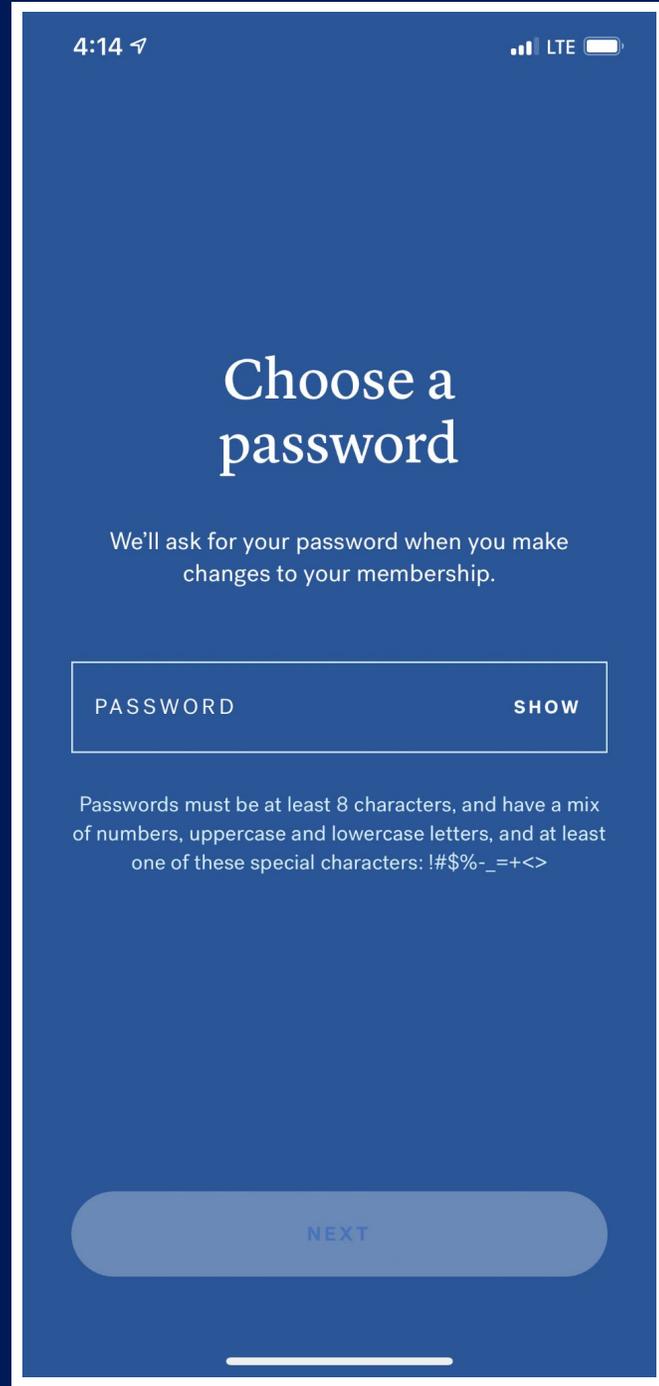
Liveness Capture



# Choose a Password

The final step in the enrollment process is to choose a password. Keep your account secure with a strong password that is

- At least 8 characters long
- Contains at least one number and one letter
- Contains at least one special character



4:14 ↗ LTE

## Choose a password

We'll ask for your password when you make changes to your membership.

PASSWORD SHOW

Passwords must be at least 8 characters, and have a mix of numbers, uppercase and lowercase letters, and at least one of these special characters: !#\$%\_-=+<>

NEXT



# Step 4: Link Test Results or Proof of Vaccination

# Entry Requirements

The entry requirements checklist will appear.

Select the option to add your COVID-19 vaccination or test verification.

4:23 LTE

Entry Requirements  
Honor Flight  
[CHANGE SCREENING OPTION](#)

BEFORE

- ELIZABETH MAHONEY
- Add COVID-19 vaccination >

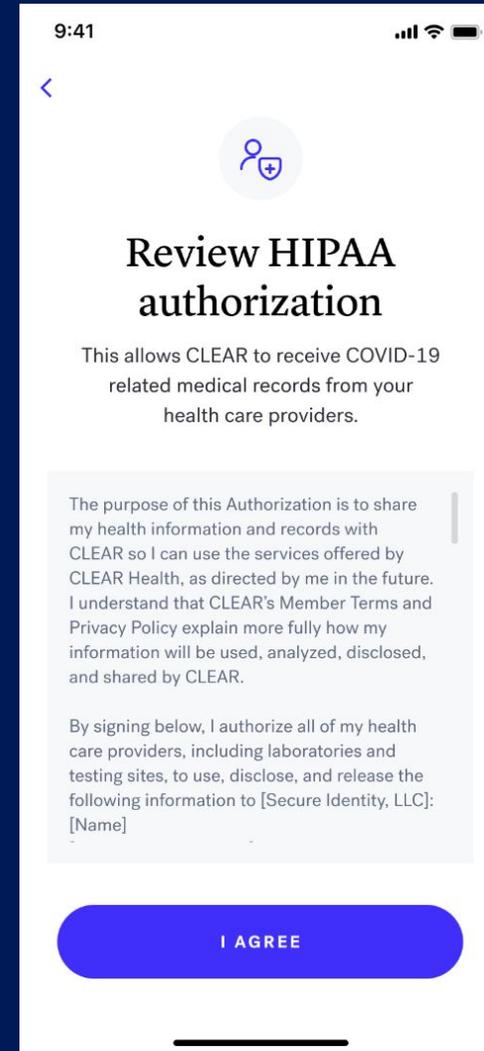
DAY OF

- Complete health survey >

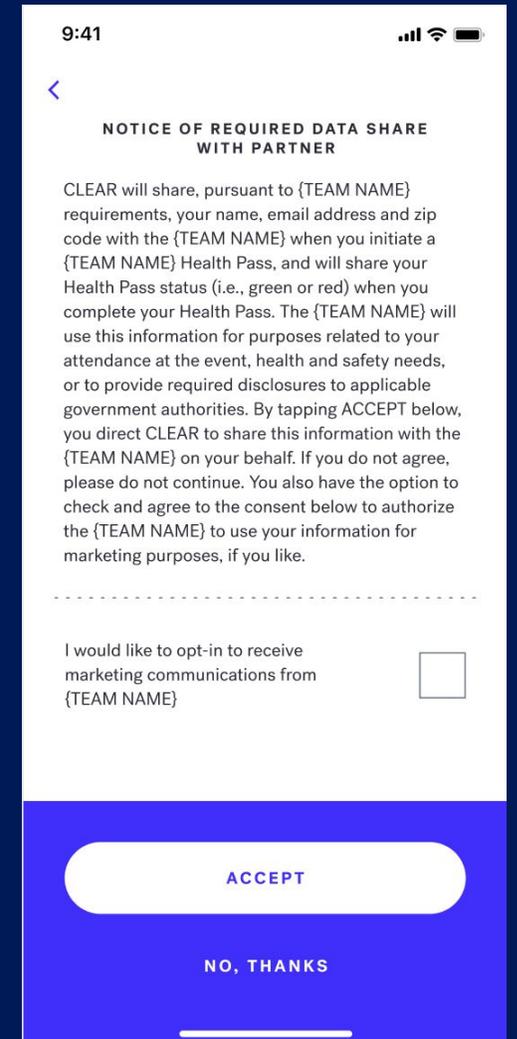
OPEN HEALTH PASS

# Provide Required Consent

Before you can link your negative COVID test results or your proof of vaccination to your CLEAR account, you must consent to CLEAR receiving your medical records and sharing your Health Pass status with Honor Flight.



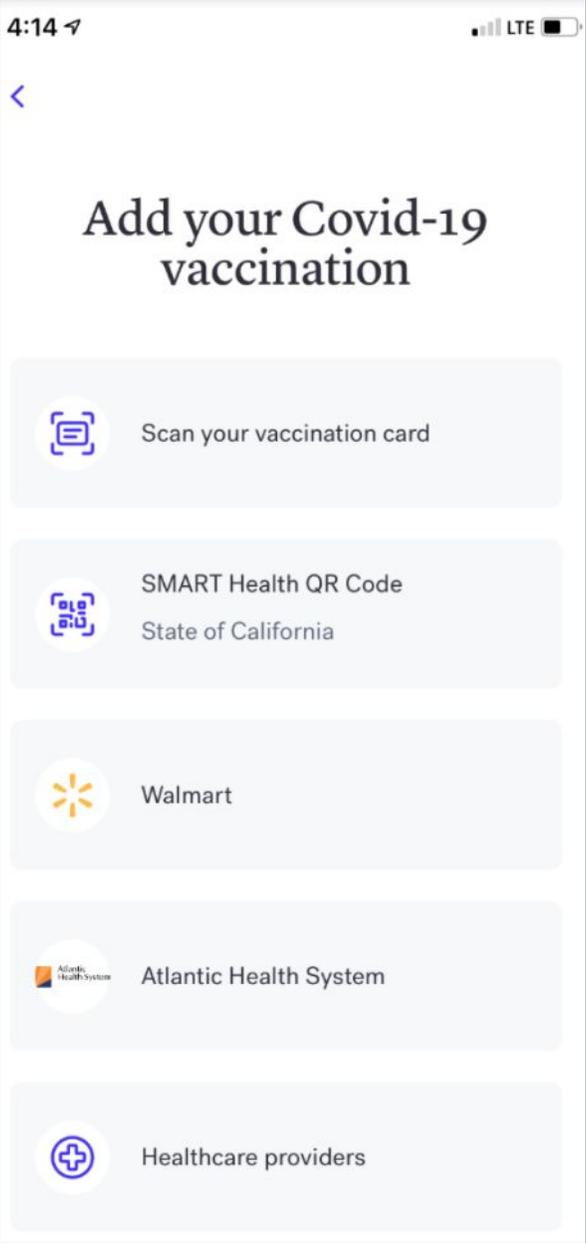
HIPAA Consent



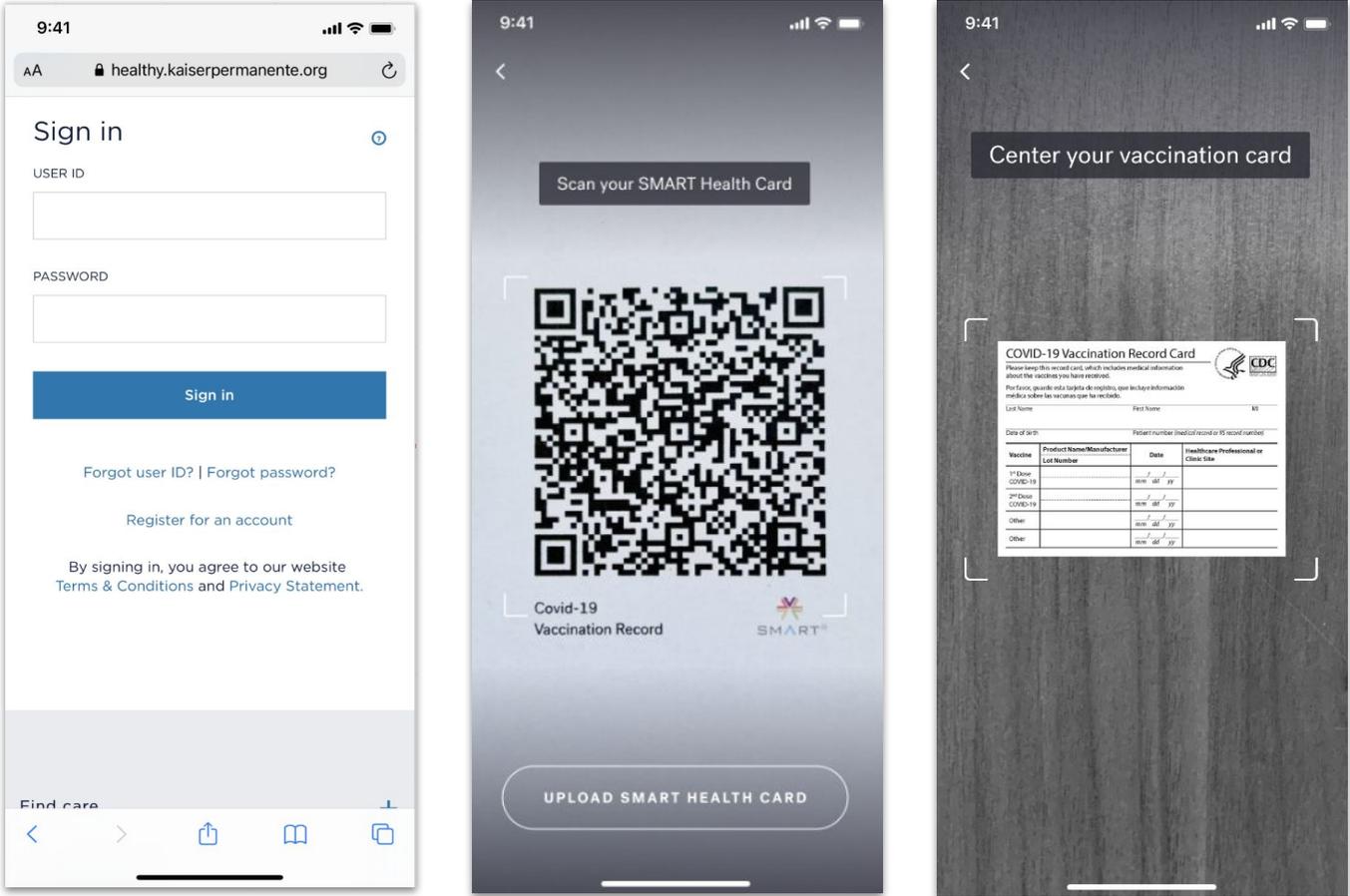
Data Sharing Consent

# Connect Your Labs or Vaccine Records

You'll see different screens depending on your testing or vaccination provider. Follow the on-screen instructions to link your labs or vaccine records to your CLEAR account.



# Connect Your Labs or Vaccine Records



The displayed screen will depend on the provider type you selected.

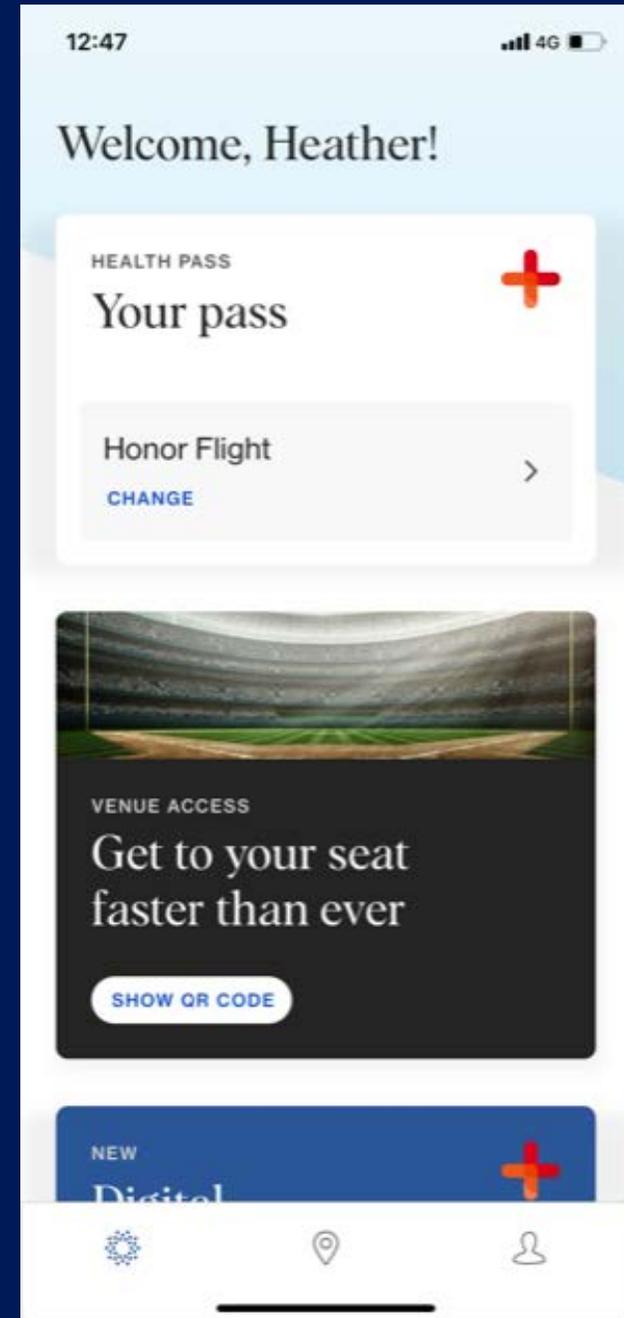


# Step 5: Completing Your Health Pass

# Completing a Health Pass

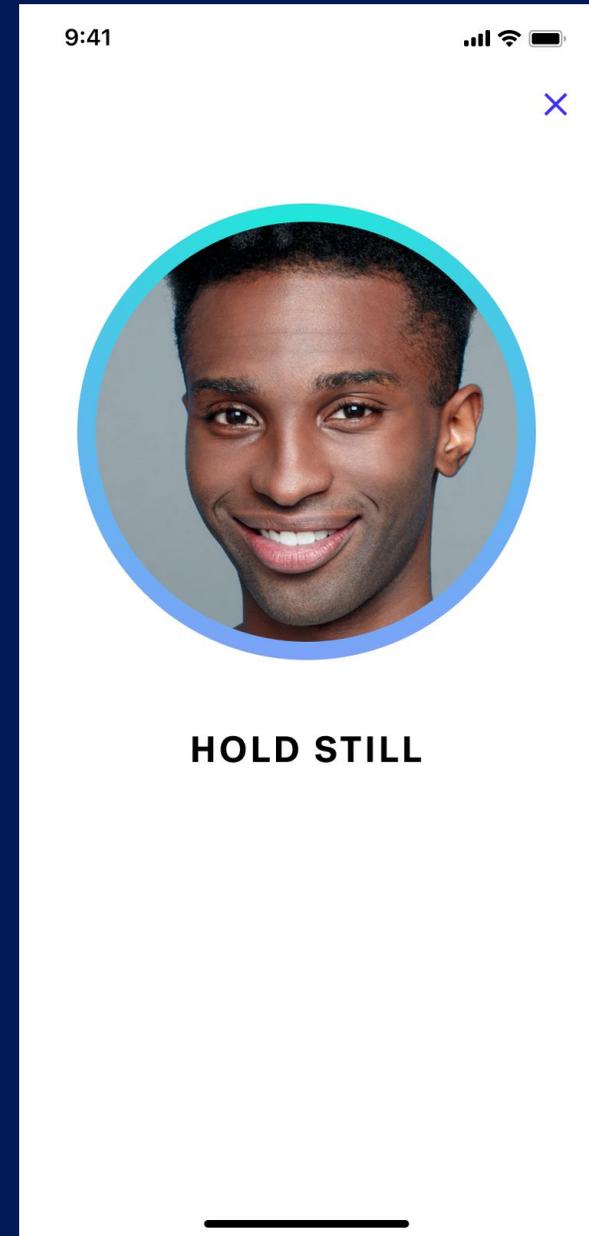
## On the day of the flight:

Open the CLEAR app and select the Honor Flight event under **Your Pass**.



# Verify Your Identity

You will be prompted to take a selfie to verify your identity.



# Entry Requirements

An easy-to-follow checklist will appear, prompting you for entry requirements.

If you have already linked your COVID vaccine records and/or a valid negative COVID test result, you don't have to do it again.

Select **Complete health survey** to proceed.

4:23 7 LTE

×

## Entry Requirements

Honor Flight

[CHANGE SCREENING OPTION](#)

BEFORE

- ELIZABETH MAHONEY
- Add COVID-19 vaccination >

DAY OF

- Complete health survey >

OPEN HEALTH PASS

# Complete Survey

Complete the Health Pass survey as the final step in the verification process.

In the past 10 days have you experienced any of the following new or worsening symptoms?

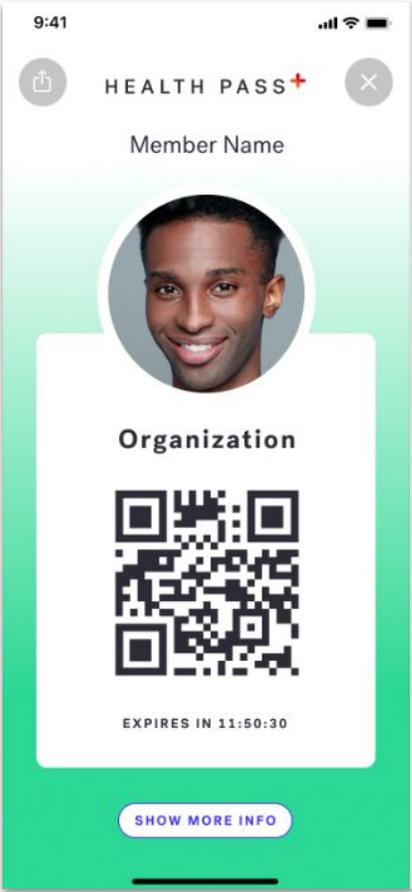
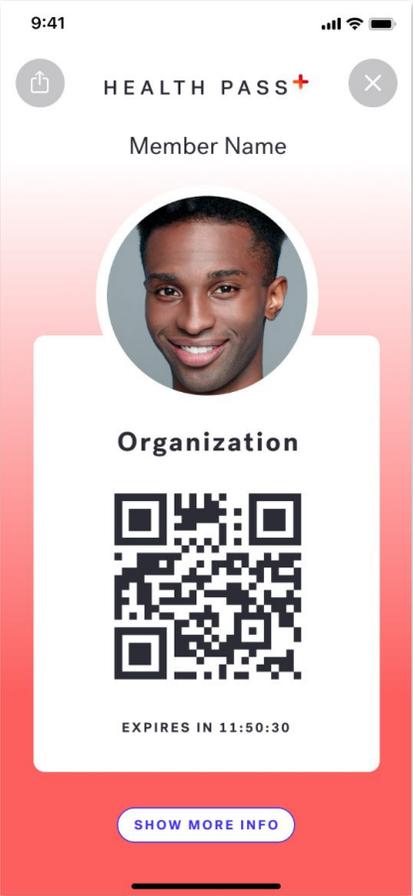
Fever  
Shortness of breath or difficulty breathing  
Persistent cough  
Sinus congestion or runny nose  
Loss of taste or smell

YES

NO

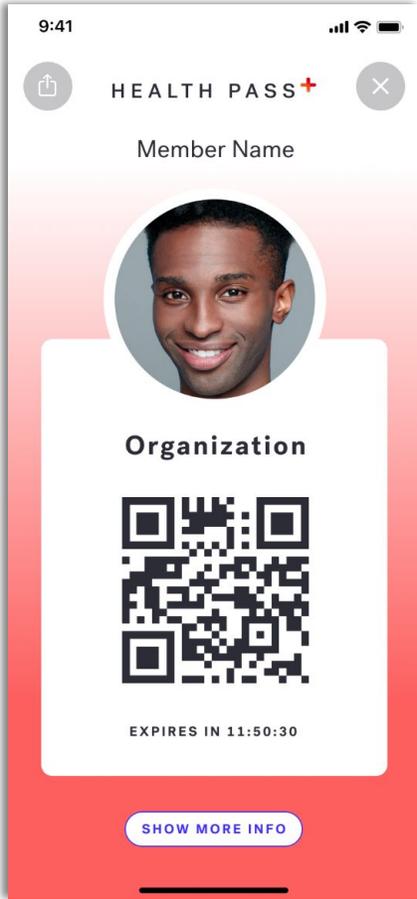
# Completed Health Pass Results

The Health Pass is shaded according to your vaccine/lab results, and survey responses.

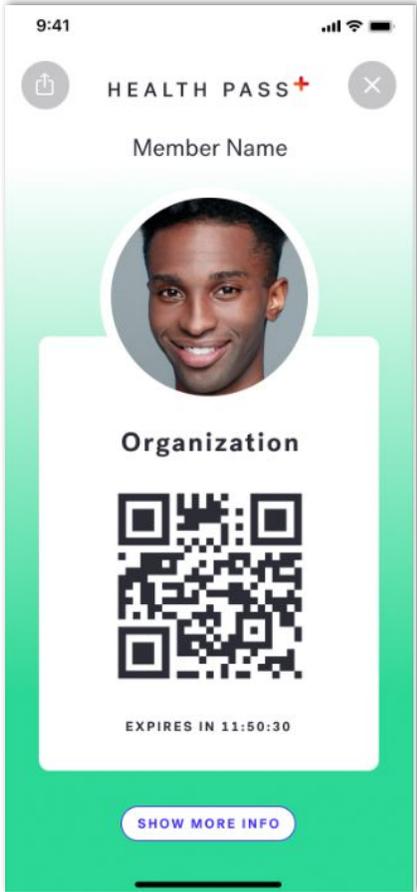


# Completed Health Pass Results

If Health Pass shows gradient **red**, the check-in staff will review and provide instructions on how to proceed.



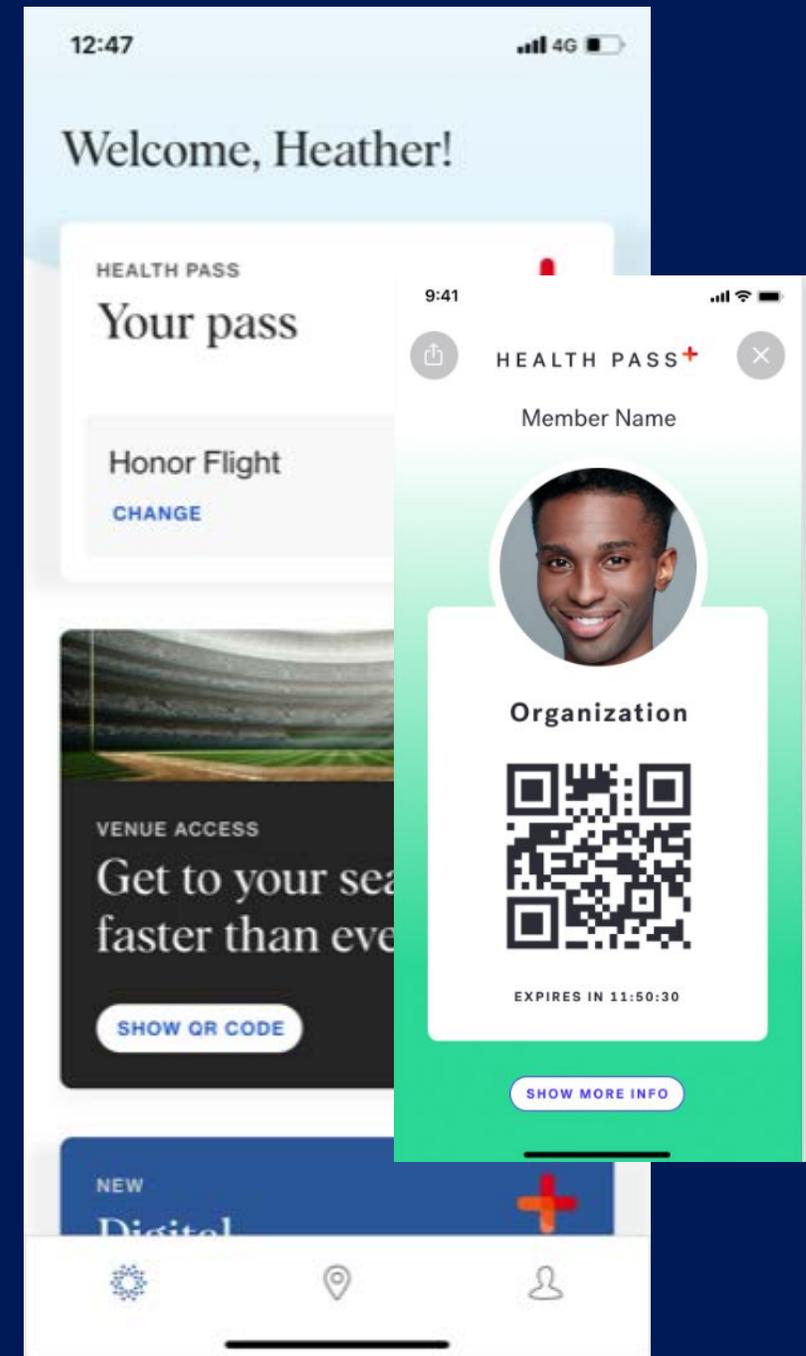
If Health Pass shows gradient **green**, the check-in staff will verify that the photo is a match, and you will be granted entry.



# Retrieving Your Health Pass

Your Health Pass will remain valid for **36 hours** after you complete the survey.

The pass can be retrieved at any time by tapping the Health Pass tile on the home screen of the CLEAR app.





# Access Additional User

# Access Additional User on CLEAR

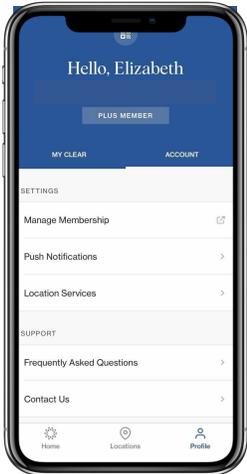
You may use one app/device to access the Health Pass information for an additional user.

This option will allow a guardian to register/access the Health Pass for their veteran if the veteran does not have a smart device.

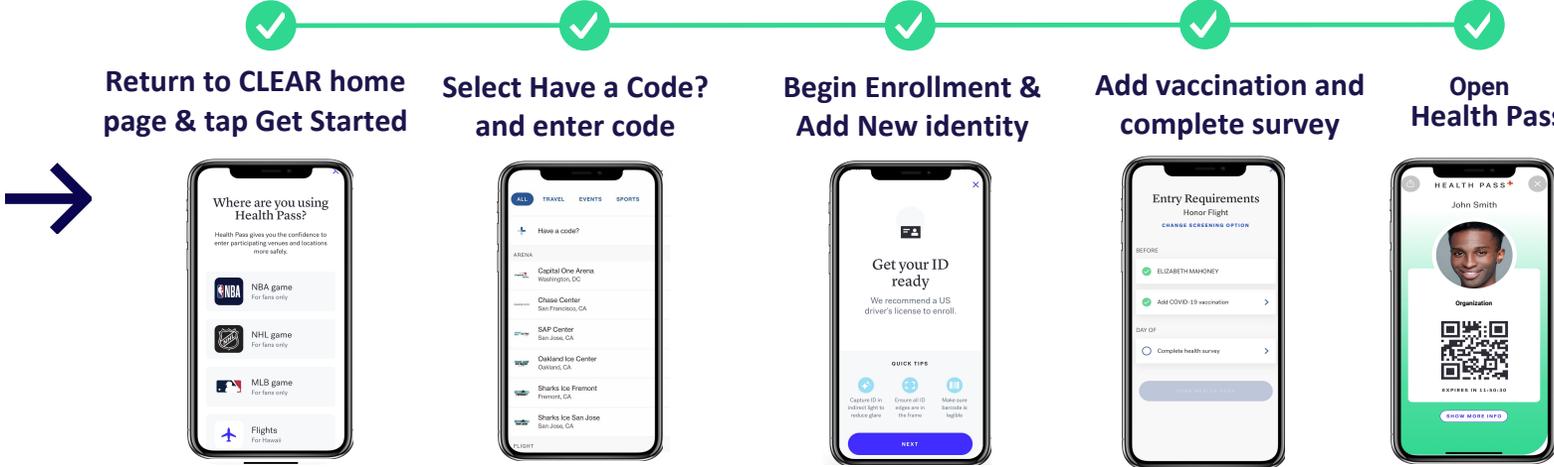
To add/access a second user on the CLEAR app, you must log out of your CLEAR account on the app and register/log-in to the account of the additional user. (See the following slide for instructions.)

# Switch CLEAR Account to Another User

On the account page, scroll down to Log Out



Creating a New Account



Log Into Another Existing Account

